



1 Cameron Hill Circle
Chattanooga, TN 37402
bcbst.com

<DATE>

<Provider Name>

<Address>

<Address 2>

<City>, <State> <Zip>

Dear <Provider Name>,

We work hard to keep the cost of coverage affordable for our members. One of the ways we do this is by offering our members discounted rates on high-quality provider networks.

Although we prefer not to make network changes, sometimes it's unavoidable. We've been working to sign a new contract with Radiology Alliance and their Chattanooga affiliate, Associates in Diagnostic Radiology. Together, they are one of the state's largest private radiology practice groups, mainly serving hospitals, outpatient facilities and clinics in the Middle Tennessee and Chattanooga areas.

Although negotiations are still ongoing, we've decided to remove Radiology Alliance from our provider networks if we can't come to an agreement. We're letting you know about this change because it could affect patients you refer to facilities using Radiology Alliance.

As of April 1, 2021, Radiology Alliance providers will no longer be in the following BlueCross networks: Commercial Blue Network PSM and Blue Network SSM, as well as our BlueCare, TennCareSelect and BlueCare Plus networks. Additionally, Radiology Alliance has decided to leave our Medicare Advantage network as of April 19, 2021, if our ongoing negotiations are unsuccessful.

We're contacting members to let them know about facilities where they can get radiology services and diagnostic tests without being balance billed. If you need help referring patients to these facilities, we're happy to help.

Here's how you can get more information:

- Visit **BCBSTFacts.com** for more details about where we stand with Radiology Alliance, including a list of facilities where they practice.
- Call our Provider Service line at 1-800-924-7141, Monday through Friday, 8 a.m. to 6 p.m. ET.
- Contact your local Network Manager.

Our relationship with you is important to us and we look forward to working together to make sure your BlueCross patients continue receiving quality, affordable care.

Sincerely,

Marc T. Barclay
VP PNC and Chief Managed Care Officer
BlueCross BlueShield of Tennessee